

AMERICAN FRIENDS of COVENT GARDEN

Membership FAQs

How can I find out what's on?

All members receive an Annual Season Guide and key details of productions in each booking period, including dates, times and price ranges, are in the quarterly magazine. These are also available as digital publications in your online account.

Further details, such as running times, updated cast information, age guidance, content warnings and prices for specific seats, are available on the Royal Opera House website. Ballet casting information is shared in your e-newsletter and on the website as soon as it is confirmed.

When can I book tickets?

Our Season runs from September to August. Productions and events are divided into four booking periods: Autumn, Winter, Spring and Summer. You are invited to book performance tickets ahead of the public in each booking period. Specific booking dates depend on your membership level, with higher levels receiving earlier access. Your booking dates and times are set out in each magazine, on our website and in your online account. You will get reminders by email before your priority booking dates.

How can I book tickets?

Patrons book their tickets through the Patrons Box Office (patronsboxoffice@roh.org.uk) You will be asked to submit ticket requests when booking opens each booking period.

Friends, Supporters and Benefactors can buy tickets online from the first day of booking at 9am (GMT/BST) or by telephoning the Box Office from 10am. Sign into your online account to enable your priority access.

How many tickets can I buy?

Patrons can book up to 4 tickets per performance and 2 tickets per Insight during priority booking period, and then up to 9 tickets in total per performance after public booking, subject to availability. Patrons may also request two tickets per General Rehearsal.

Friends, Supporters and Benefactors can generally book up to 9 tickets per performance during priority booking. Stricter limits may apply for productions that we expect to be particularly popular, if that is the case then we will inform you of limits before booking opens.

Rehearsal tickets are limited to four per booking period. Benefactors can buy all four when their booking opens. Supporters and Friends can buy two initially and then two on a second booking date.

Returning tickets

Exchanges and resales: Tickets may only be resold or exchanged for a gift certificate via the Royal Opera House Box Office (Patrons Box Office for Patrons). Returned tickets are resold subject to customer demand. Unsold tickets cannot be refunded.

Please see roh.org.uk/terms for our most up to date terms and conditions of sale.

Rehearsal tickets are considered a donation to the Royal Opera House. Therefore, they can be returned but not refunded.

40 West 51st Street N^o5155, New York, NY 10020
Tel: 917-324-8277 | Email: af@afocg.org | www.afocg.org

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How do I check my bookings?

Your online account holds all your key information. You can explore your upcoming bookings, make restaurant reservations, pre-order interval drinks and snacks, or purchase Champagne, ice cream or program vouchers. Your account also lists your past performances. You can also update key information such as your contact details and preferences in this area as well as find out details about your chosen level of membership.

How do I get in touch?

American Friends of Covent Garden

af@afocg.org

US Telephone +1 917 324 8277

afocg.org/membership

American Friends of Covent Garden
40 West 51st Street, N^o 5155 New York,
NY 10020

UK Friends' Team

Telephone +44 (0)20 7212 9268

friends@roh.org.uk

UK Patrons' Team

Telephone +44(020)7212 9269

patronsboxoffice@roh.org.uk

Box office

roh.org.uk/tickets-and-events

boxoffice@roh.org.uk

Telephone +44 (0)20 7304 4000

Restaurants

roh.org.uk/eat-and-drink

Telephone +44 (0)20 7212 9254

Accessibility

roh.org.uk/access

boxoffice@roh.org.uk

How else can I support the Royal Opera House?

There are many other philanthropic opportunities at the Royal Opera House that we hope may interest you. Each offers a unique way to deepen your involvement whether through naming a seat, supporting a production or leaving a legacy. roh.org.uk/support

Visiting us

Our building is open every day and you don't need to attend a performance to visit. Join us for coffee, drinks or lunch, or just drop in to see our latest exhibitions and displays. Visit us to experience free lunchtime performances, join us for a recital in the Crush Room or come along to any of our events and activities that are created to inspire and further connect you to ballet and opera. roh.org.uk/visit/visitor-information

What are the Terms and Conditions?

American Friends of Covent Garden is a 501 (c) (3) organization that allows United States taxpayers to receive tax deductions on contributions to the extent provided by the IRS. Royal Opera House Covent Garden Foundation is a registered charity number 211775, registered company number 480523, VAT registration number 769 3775 65, registered office as shown. Full terms and conditions for all Royal Opera House sales. roh.org.uk/terms

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